

Northwestern Ontario Chapter

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FALL 2009

Superior Region condo NEWS

Hello Condominium Owners.

I'm writing this on a beautiful July day in the middle of September. Our Northern Ontario summer weather was not good but our fall is promising to be exceptional.

The Directors of the Northwestern Ontario Chapter of CCI, are concerned that the attendance at our seminars has not been as plentiful as what they had hoped. Owners, please encourage your Condominium Board members to attend and seriously consider attending yourself.

Many owners voiced serious concerns with their increase in property taxes yet very few attended the Assessment Seminar.

If there is a subject you would like to see offered please contact anyone of the Chapter Directors. You will find their phone numbers listed on page 7 under the Professional and Trades Service Members.

The upcoming Condominium Course—Level 200 will be held in three session; the first Saturday October 17, session two on November 14, 2009 and the third on January 16, 2010.

Brenda Landry, Administrator.

Northwestern Ontario Chapter

Condo Course—Level 200 Session I

Saturday October 17, 2009

8:45 am to 1:30 pm

Masonic Temple, 1600 Dease Street
Across from the conservatory

All Board members should attend. It is open to all residents and owners.

Registration form on back page!

Everyone welcome!

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NOTICE OF

Saturday October 17, 2009

ANNUAL GENERAL MEETING

8:45 am sharp

Election of Directors see page 5

All condominium owners are members!

OFFICERS & DIRECTORS

President

Mr. Paul Muller Kamlodge Services Limited

Past-President

Mr. Doug Steen

Steen Property Mgmt

Vice-President

Mr. Doug Shanks

Cheadles LLP

Treasurer

Ms. Sharon Hagstrom

AON Reed Stenhouse Inc.

Secretary

Mr. Gord Soloway

Northwestern Property Mgmt

Director

Mr. Dan Kelly

Viherjoki Busniuk & Kelly

Director

Mr. Les Scrimshaw Team 100 Realty Inc.

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THE POWER OF PROXIES:

Uses and Abuses

By: Lou Natale B.A., LL.B., & Fogler Rubinoff LLP

There is no greater means for a unit owner to effect change in a condominium than the ability to vote at an owners' meeting. Owners are often asked to vote on significant and sometimes contentious matters such as the election and removal of directors, the approval of new by-laws, the amendment or revocation of a rule or the approval of a "substantial"

change" to the common elements.

On an individual basis, the voting power of a single owner generally does not alter the outcome of the voting process. However, by soliciting and collecting a number of proxies from other owners, it is quite possible that one or more owners working together can certainly make a big impact on the results of the vote. By definition, a proxy is a document giving power or authority to act for The proxy process has long been recognized as a useful and necessary tool to permit shareholders of companies who are unable or unwilling to attend a corporate meeting to still express their voting intentions through a selfappointed "proxy". The proxy in turn is obligated to vote at the meeting in a manner as expressed in the proxy form. While most condominium experts and stakeholders would agree that the proxy process is an important component of the democratic voting regime established for condominiums corporations, the potential for serious abuse can sometimes overshadow the positive intent and purpose of the proxy. This article is not intended to be an exhaustive overview of the types of abuses which can arise within the proxy process or how to challenge such abuses through legal intervention, but rather, this article will suggest some practical and realistic ways to reduce the likelihood of proxy abuses in your condominium.

We have all heard of stories about how the collection of multiple proxies by one owner resulted in a vote outcome that was either not in the best

interest of the condominium and/or was in direct contradiction of the clear and stated intentions of those owners who took the time to attend the meeting. How does this happen? In many situations, an aggressive and motivated owner will be able to collect proxies from a number of owners who are simply not interested or concerned enough to attend an owners' meeting because they feel that "things are just fine the way they are so why bother to attend"? In other cases, multiple proxies are collected by an owner or a small group of owners together who unfortunately manipulation, misinformation and outright fraud as means of soliciting and collecting the proxies.

Although, the new Condominium Act, 1998 included some safeguards to reduce abuses relating to proxies used in the election or removal of directors, there really is no way of eliminating the many forms of abuses which can arise with the proxy process. However, here are some suggestions to reduce the likelihood of abuses, in no particular order of importance:

1. "Unit Owner Apathy"

In my view, one of the most significant underlying reasons why abuses occur with the proxy process is what I call "unit owner apathy" - where owners simply do not feel that it is necessary, relevant or useful to attend owners' meetings. How do you make unit owners interested enough to want to personally attend meetings instead of voting by proxy or simply choosing not to attend? The key, in my view, is to make unit owners feel engaged with the process.

Get owners interested to attend meetings by making the meetings more informative and relaxed and less formal and stilted. For starters, make sure the meeting location, date and time are convenient for as many owners as possible. Include specific topics on the meeting agenda which might be provocative and/or relevant to a number of owners. However, try and make sure the owners' meetings don't run on too long and that there is adequate seating at the meeting venue.

continues on page 3



Sharon G. Hagstrom, B. Admin., FCIP Vice-President, Account Manager Aon Reed Stenhouse Inc.

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THE POWER OF PROXIES: Uses and Abuses

continued from page 2

There is nothing worse to discourage owners from re-attending an owners' meeting if their memory of the last meeting was that the meeting venue was stuffy, crowded and lasted more than 3 hours.

As well, encourage owners to attend by arranging for a guest speaker (like a representative from the municipality, police or fire department) to make a short presentation on a topic of local interest. If possible, have refreshments and perhaps door prizes or a draw following the termination of the meeting. These suggestions may sound "off the wall" but in my view, the Board and management should consider whatever it practically takes to get the owners to attend meetings (taking into consideration the specific circumstances and demographics of the condominium).

2. Communication

By informing and educating unit owners through regular written communication and timely information meetings, the Board can reduce the chance of proxy abuse. The ability for a small group of owners to manipulate and misinform a large number of other owners who in turn become disenchanted with the Board and then decide to sign proxies is dependent in large part on the "uninformed unit owner".

Getting information to the owners is critical for many reasons not only does it build the owners' confidence and awareness in what the Board and management are doing, but it also helps to reduce the possibility for a small group of owners to distort the facts as they have been conveyed to the owners through newsletters and notices issued by the Board. Communication does not necessarily mean issuing notices to owners every month or holding numerous information meetings. Sometimes, too much information will have the opposite effect.

Also consider posting minutes of the board meetings each month to keep owners "in the loop". Creating a condo website will also provide another means of information flow and awareness and will encourage participation by owners.

3. Proxy by-law

Some consideration should be given to pass a new by-law (or amend an existing by-law) dealing with the collection, solicitation, registration of proxies. In my view, section 56 of the Act grants the authority to the Board to pass such a by-law, so long as it is reasonable and consistent with the Act and the corporation's Declaration.

A proxy by-law, if drafted properly, would reduce the possibility of proxy abuse, manipulation and fraud while providing more integrity and transparency to the voting process. For instance, the proxy by-law may include provisions requiring (i) that only a certain type of proxy form (as established by the Board) can be used at the meeting, (ii) that the proxy form must be completed in the owner's handwriting and that the owner's initials must be placed next to the voting sections in the proxy and must initial the date and time the proxy was signed, (iii) that proxies must be registered with the management office on or before a certain time in advance of the start of the meeting and (iv) that there be a restriction on the number of proxies that can be given to anyone unit owner.

This type of by-law, if drafted properly, should be acceptable and non-contentious for most owners.

Proxies are a fundamental voting tool which, when utilized as intended, can assist in the democratic voting process established for condominiums. Owners should be encouraged to attend meetings in person however if they can't, owners (and the Board) should have full confidence and faith in the proxy process.

Lou Natale is the head of the Condo Law Group at Fogler Rubinoff LLP which services the condominium industry throughout the Greater Toronto Area, the Golden Horseshoe and Collage Country. This article first appeared in the condo voice winter 2008



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Superior Region \sim CONDO NEWS - FALL 2009

What's so special about Waverley Park Towers?

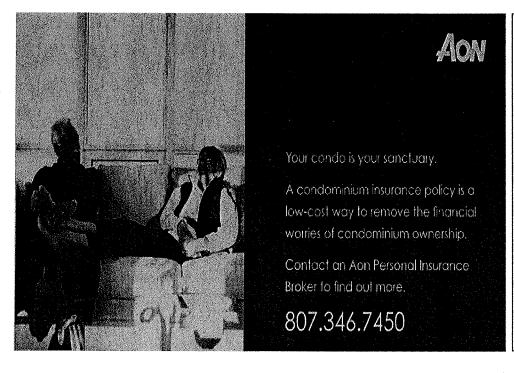
By William MacDonald

Well, first of all, the people. The staff members - custodial, maintenance, security, management - are superb; friendly, helpful, knowledgeable, efficient. No wonder the building looks so good, inside and out, winter and summer. It's spotlessly clean, well cared for, up to date, with its automatic doors, recycling shed, swift elevators and state of the art fire alarm. Not to mention its pleasant fover, surveillance cameras and handy service entrance. This excellence is reflected in the general mood of the residents and committee volunteers, who are as friendly, receptive and outgoing as the staff. The Towers Club, that delightful snuggery on the ground floor, has a uniquely warm and welcoming atmosphere. With its kitchen, library, cooking facilities and games room, it's a perfect place for morning coffee, casual gatherings, potluck dinners, outdoor barbecues, holiday celebrations and birthday For more structured events and special occasions, there's the recently renovated Recreation Room a floor below, with its piano, wide screen T.V. and comfortable furniture. swimming pool and well equipped exercise room, complete with sauna, showers and panoramic view of the Sleeping Giant, are among the finest in town.

Add to all this the comfort and convenience of underground parking on two levels, plus the delight of spacious balconies overlooking harbour and city, and you have the makings of Shangri-la, of Utopia.

My personal reasons for living at Waverley Park Towers are less easy to explain. There is something about the building, its tenants and administration, a veritable aura that allows me to lose myself in my writing. I've not found this feeling anywhere else. It's not just the snug quietness of a hilltop citadel, or the spectacular cityscape below, or the sense of security, though all these are important. But there's also some intangible quality, a protective, relaxing atmosphere that sets my imagination free and fills me with a sense of well being. So much so that I've used Waverley Park Towers as the setting for an entire novel, THE HOLLY TREE (2006) and for parts of several others, such as: NETTLES (2005) and THE QUARRY (2008). It will also figure prominently in my forthcoming novel, LAMPLIGHT (2009).

And so I owe a huge debt of gratitude to my digs here at P7B 1B8. I've sent photos of 405 Waverley Street to my publishers, Borealis Press in Ottawa, in an effort to explain, but they don't really get the picture. To them, it's just another sixteenstorey condominium. I guess you'd have to live here to understand.





Susan K. Duncan

GENERAL MANAGER

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What's so special about....

is a feature to be continued. Please tell us all the special features of your condominium.

Email or fax to the local chapter office.

Bill 186, Condominium Owners Protection Act, 2009

On June 4, 2009 MPP Rosario Marchese introduced Bill 186. It is now before the Standing Committee on Justice Policy. There has been little publicity about this bill and although it doesn't cover all the issues it at least highlights the problems.

To know more Google

Condo Owners Protection Act



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NOTICE of MEETING TO ALL OWNERS

CANADIAN CONDOMINIUM INSTITUTE Northwestern Ontario Chapter

The Annual General Meeting of CCI Northwestern Ontario Chapter will be held

Saturday October 17, 2009 at 8:45 a.m. sharp

in the Mural Room of the Masonic Temple 1600 Dease Street, Thunder Bay, Ontario.

In accordance with Section 3.02 of By-law 1 (one) which states that any member who wishes to run for a Board position can do so by advising the office of the local Chapter in writing of their intent to do so no later than 12 noon Friday, October 9, 2009.

This year there are **three (3)** positions for (three (3) year term) up for election to the Board of Directors.

Paul Muller, of Kamlodge Limited
Les Scrimshaw, of Team 100 Realty Inc. and
Gord Soloway, of Northwestern Property
Management Limited have consented
to let their name stand for office.



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MOLD 101 Why Do I Have Mold?

Submitted By Frank Mirabelli of First General Services

Believe it or not, molds are part of the natural environment. People are exposed to mold on a daily basis. Outdoors, molds playa part in nature by breaking down dead organic matter such as fallen leaves and dead trees, but indoors, mold growth should be avoided. Molds reproduce by means of tiny spores; the spores are invisible to the naked eye and float through outdoor and indoor air. Mold may begin growing indoors when mold spores land on surfaces that are wet, such as drywall or window sills. There are many types of mold, and none of them will grow without water or moisture.

Is Mold Dangerous?

Molds are usually not a problem indoors, unless mold spores land on a wet or damp spot and begin growing. Molds have the potential, given the proper set of circumstances, to cause health problems. Molds produce allergens (substances that can cause

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allergic reactions), irritants, and in some cases, potentially toxic substances (mycotoxins). Inhaling or touching mold or mold spores may cause allergic reactions in sensitive individuals. Allergic responses include hay-fever type symptoms, such as sneezing, runny nose, red eyes, and skin rash (dermatitis). Allergic reactions to mold are common. They can be immediate or delayed. Molds can also cause asthma attacks in people with asthma who are allergic to mold. In addition, mold exposure can irritate the eyes, skin, nose, throat, and lungs of both moldallergic and non-allergic people. Symptoms other than the allergic and irritant types are not commonly reported as a result of inhaling mold. Research on mold and health effects is ongoing, and not everyone who comes into contact with mold will experience a problem.

How Do I Eliminate Mold?

It is impossible to get rid of all mold and mold spores indoors; some mold spores will be found floating through the air and in house dust. This is normal. The mold spores will not grow if excessive moisture is not present. Indoor mold growth can and should be prevented or controlled by controlling moisture indoors, either through a heat recovery ventilator or a dehumidifier. If you identify mold growth, you should contact a Certified Professional to remove the mold. If you have a water loss, (broken pipe, hot water tank rupture), you should call a Restoration Contractor to dry the structure. If you clean up the water, but do not dry the structure, then, most likely, you will get mold

This article provides a brief overview; it does not describe all potential health effects related to mold exposure. For more detailed information consult a health professional.



TEAM 100 REALTY INC.

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J			
Professional and Trade Services Members			Members Condo Corp#
Accountants	Contact	Phone	& name known as:
Viherjoki Busniuk & Kelly	Daniel P. Kelly	345-1890	KENORA
Architect			10. Islandview Condominium
Kuch Stephenson Gibson Malo	Walter Kuch	345-5582	10. Island view Condominant
Construction			THUNDER BAY
A. Villeneuve	Jeff Villenueve	622-8835	1. The Carriage House
DRD Construction Services	Dale Dubinsky	623-4540	2. Varsity Square
Electricians	-		3. Guildwood Park #3
North West Electric	Bob Baird	345-7475	4. Guildwood Park #4
Engineers			5. Waverley Park Towers
Trow Associates Inc.	Demetri Georgiou	623-9495	6. Guildwood Park #6
Insurance Brokers		3_2 7 .70	7. McVicar Estates
AON Reed Stenhouse Inc.	Sharon Hagstrom	346-7450	8. Glengowan Place 9. Parkwest Meadows I & II
Melissa And Company Ltd.	Simon Hugonoin	3 10" / 130	10. Maplecrest Tower
@ The Co-operators	Melissa Mannila	768-2655	12. Parkwest Meadows III
Smith & Associates Insurance	Cathy Mallek	345-6369	13. Victoria Park
Lawyers	own, maner		14. Parkview Condo
Carrel & Partners	Johanna Maki	346-3000	15. Boulevard Park Place
Cheadles LLP	Doug Shanks	622-6821	16. Leland Court
Simpson Wigle LLP	Ronald Danks	1-905-528-6411	17. Signature Court
Plumbers	Konaiu Danks	1-903-320-0411	18. Park West Manor I
	David Marida	602 7405	19. Harbourview Terrace I
Clow Darling Limited	Paul Maydo	623-7485	20. King Arthur Suites
Property Management	D 1361	4mm 001 C	22. Park West Manor II
Kamlodge Services Ltd.	Paul Muller	475-0316	25. Harbourview Terrace II
Northwestern Property Mgmt	Gord Soloway	346-4282	26. Brookside Place
Steen Property Management.	Doug Steen	346-5690	27. Victoria Place
Realtors			28. Banting Place
ReMax First Choice Realty	Mario Tegola	344-5700	29. Brookside Manor
Royal LePage Lannon Realty	Art Lannon	623-5011	30. Selkirk Manor
Team 100 Realty Inc.	Les Scrimshaw	345-2226	31. Fanshaw Place 33. Marina Park Place
Zanette Real Estate	Robert Zanette	623-1000	38. Hilldale Gardens
Restoration			39. Silver Harbour Estates
First General Services	Frank Mirabelli	623-1276	41. Pine Crest Manor
Safety Equipment			42. Fanshaw Place II
Superior Safety Inc.	Doug Coppin	344-3473	48. Mariday Park
Security			
Apex Investigation & Security	Paul Roberts	344-8491	
Surveyors			ALL OWNERS ARE MEMBERS
J. D. Barnes Limited	Peter De Haan	622-6277	OF THE CHAPTER
			11

CANADIAN CONDOMINIUM INSTITUTE Northwestern Ontario Chapter Presents Condominium Course—Level 200

The Level 200 Course will be presented in three sessions over a four month period.

Enrolment for the first session includes course material for the entire course. A certificate of completion will be provided to participants attending all three sessions.

SESSION I Saturday, October 17, 2009

Starting at 8:45 a.m. to 1:30 pm. Registration begins at 8:30 a.m.

To be held at: Masonic Temple, 1600 Dease Street (Lakehead Shrine Club)

Advance registration ensures availability of required course materials

ENROLLMENT FEES: CCI Members:

\$60.00 for each participant. (includes GST)

Non Members:

\$120.00 for each participant. (includes GST)

FEES:

Session II & III

\$40.00 for members with course materials \$80.00 for non-members with course materials

\$25.00 for course materials

coffee, tea and snacks included.

The course will explore the intricacies of condominium living, and the Condominium Act 1998. It is a must for all condominium directors, professionals and condominium owners who want a better understanding of the way condominiums function. This is an excellent way for Board members to demonstrate their due diligence and will provide you with an understanding of how financial statements are written.

If you want to take advantage of the C.C.I. member price, it's not too late to join. For membership information e-mail ccinorthontario@shaw.ca or phone 620-2606. This course will earn RECO or RIBO attendees MCE credits for 4 hours of instruction. RECO and RIBO attendees will need to provide their Registration Number and check in and out to comply with requirements.

REGISTRATION FORM (Please Print Clearly) Condominium Course Level 200 Session I October 17, 2009 _____(how your name will appear on RECO or RIBO certificate) CONDOMINIUM CORP. (Name & No.) or COMPANY: ADDRESS: CITY: PROVINCE: POSTAL CODE: TELEPHONE: CCI MEMBER (Y/N): FEE ENCLOSED: \$_____ RECO or RIBO REGISTRATION NO.:_____ Please complete the course registration form and fax to 807-344-1507 or email to ccinorthontario@shaw.ca to attend this course.



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